

COMPREHENSIVE SERVICES

IMAGEWAY® RSS AND ATM MANAGER SOFTWARE APPLICATIONS

Software Subscription is an annually-renewed agreement that covers the licensing costs for new software versions and upgrades. The subscription license is designed to protect a customer's investment in terminal software and defray upgrade costs over multiple years.

Software Subscription allows customers to plan for software upgrades at fixed annual costs while providing cost savings for those institutions that upgrade frequently. In addition, the license provides an economical means to stay current with the latest ATM software, resulting in better product support.

Under this subscription license, the customer is entitled to receive new version license upgrades to Diebold Nixdorf software applications initially licensed at no additional cost over and above the annual subscription license fee.

Software Subscription covers only the costs of new version licenses. Non-Diebold Nixdorf software (including operating systems), withdrawn versions of Diebold Nixdorf Foundational Software are not included in the license offering.

All professional services and field service time associated with the installation and configuration of the upgrade is also not covered by the subscription license agreement and will need to be billed separately.

A Software Subscription agreement can be signed at the initial time of purchase of ImageWay RSS, Imageway ATM Manager or when an upgrade license is purchased for one of these terminal applications. Once an agreement is in place, it will be renewed annually for the life of the contract as determined by the customer. If a software subscription is not renewed, a new agreement can be purchased under the terms outlined above.

ATMs with primary terminal applications that were purchased outside of the warranty timetable and without the purchase of an upgrade license are also unavailable for software subscription. A Software Subscription may not be purchased retroactively unless it is still within the software warranty period